

Terms of use

MindexWallet

English

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General Terms

1.1. The access to our platform is restricted for individuals who are properly registered, as provided in the following terms and conditions of use.

1.2. The first thing the Mindexwallet users must do is read these terms and conditions before starting to use our services. The users must also be aware of the determinations following discriminated, with the commitment to fulfill them.

1.3. To utilize our services, you ensure that:

- a) You are over the legal age in your residence country;
- b) You have enough knowledge and experience to understand how our wallet works;
- c) You will access the virtual wallet being aware that the responsibility is 100% yours, understanding the risks of accessing it;
- d) You will use our wallet with a personal email and will not act in the name and/or for the interest of others;
- e) You have the authority and power to get in this legal relation, and by executing this action you will not violate any constitutional relationship;
- f) You will not use our services in case a law in your country can forbid you or in case there is a personal prohibition for you to do it;
- g) You will not use our services if you reside (or will reside) in any region where the transaction of cryptocurrencies is forbidden.

1.4. Besides that, you declare and ensure that you will not violate the laws, contracts, other people rights or commit any act that is considered illicit. You must agree and ensure that you are the only responsible for any act and/or omission while using our wallet. Based on the in compliance with the foregoing, you declare that:

- a) You will not use Mindexwallet to participate, help or invest in gambling, money laundering, terrorist activities or any illegal activity;
- b) You will not use other user's account without the necessary authorization granted for you voluntarily and consciously;
- c) You will not provide lying, fake or without precision information.
- d) You will not use the Mindexwallet in a way that can affect/interfere in any way, disrupt or inhibit other users from using their wallet in its full functionality.

e) You will not overload, disable, damage or in any way impair the operation of the virtual wallet.

1.5. The update of your registration email in the Mindexwallet is your responsibility to assure our communication with us. You can not claim ignorance or lack of information if you do not receive any electronic communication sent to you by Mindexwallet if your registered email address is outdated, incorrect or blocked by your service provider; or by not being able to receive electronic communications.

MindexWallet Fees

2.1. You agree with the payment of the EXCHANGES and WITHDRAWS filled in the virtual wallet, as defined by Mindexwallet, which may change over time. These alterations are valid after the effective date is announced, and it will be applied to any kind of exchange or withdrawals occurring after the defined date of the revised fees.

2.2. We have the right to provide our users with many types of rewards, such as discounts in our services or in other ways, according to our criteria - and without necessarily giving prior notice.

User Account

3.1. It is the user obligation to create an account in Mindexwallet to enjoy our services and use our wallet with all its functionality. Creating this account requires a valid email.

3.2. To register you must fill our form available on the Mindexwallet platform, with the required information. After making the registration the user undertakes to provide true, complete and up-to-date data.

3.3. It is also the user obligation to create a strong password that is not being used in other services (online or offline) or on websites. It is the user's responsibility to keep his account and virtual wallet safe, protecting its passwords and keep restricted access. The username and password created by the user are personal and non-transferable.

3.4. It is the user's obligation to provide information and credentials when requested by Mindexwallet. This ownership verification and/or source of cryptographic assets of third-party services, that is sent to the user's Mindexwallet, is made as a security measure.

3.5. We have the right to limit the purpose of our services to the users who did not have their identity verified, who do not represent a necessary level of account security and/or have failed to prove ownership/source of funds. This limitation of the provision of our services may, for example, depend on the security level of the account; and one of the criteria taken into consideration is the email verification.

3.6. In case there is a violation of the terms or any other events that we deem necessary (including: force majeure events, maintenance, inability of service provider to provide these services to you, your private request for cancellation of account or market disruption; also the inability to comply with our requirements, research or government process related to you or your Mindexwallet account and/or if we notice a high risk of legal or regulatory disagreement related to your account activities); we may, in our sole discretion and without any obligation to you, with or without previous notice:

- a) Suspend your access to our services (to all of them or partially);
- b) Forbid you to terminate any action through the digital wallet, including the closing of any open transaction request. In case of a return of a transaction, you must accept and agree that the current market rates may differ significantly from the rates that were set before that event; or
- c) Terminate your access to the services, deactivate or delete your account in Mindexwallet and all files and information that relate to it.

3.7. If there is suspicion of any improper access by others to your account, inappropriate use of your login and password or any unrecognizable activity; you must promptly request that you change your password. In case the user's account being possibly hacked or fraudulent in any way, Mindexwallet reserves the right of blocking the account and warn the user immediately about the resolution. Taking in consideration that this measure wants to ensure uniquely and exclusively the user's safety, the virtual wallet is not responsible for eventual damage arising from the momentary impediment of access to the account by the user.

3.8. The user can operate and keep only one open account, linked to its registration on the platform. The use of the account by other individuals other than the one whose data are in the register is totally prohibited; and one or all of the existing registrations may be suspended or canceled, as well as any transactions linked to the register.

Additional Terms

4.1. It is our right to make changes or discontinue, temporarily or permanently, any of our services. We can do this at any time, according to our criteria and without any responsibility with the user.

4.2. Changes, implementation of new features, tools, improvements or corrections in the Platform are at the discretion of Mindexwallet. It is the responsibility of the user to perform additional procedures necessary to gain access to the updated version of the virtual wallet in their access devices.

4.3. Fees may be charged for the third-party service you use for your Mindexwallet account and/or for the recovery of your transaction. Mindexwallet does not take responsibility for any expenses with fees for third-party services. The user is the only and totally responsible for the use of these services and agrees to comply with all terms and conditions to be applied to any type of third party service.

4.4. We retain exclusive rights; along with the inclusion of all intellectual property rights, any feedback, idea, suggestion and/or other additional information or materials about Mindexwallet. Also included in this is our services that you provide through email, or post via these services, or anything else that sets Feedback. We are entitled to the unrestricted use and disclosure of the Feedback for any chosen purpose, whether commercial or otherwise, without any consideration to the user. You warrant the waiver of any rights you may have about the Feedback, including "inter alia" and any copyright. We may also remove posts you make on our site, regardless of whether you do not comply with our established content standards - according to our judgment.

4.5. Mindexwallet, the content and any other texts, graphics, images, photos, illustrations, trademarks, trade names, service marks, logos, information, layouts, domain names, software and any other materials are all protected intellectual copyright. All Intellectual Property Rights present are owned by Mindexwallet. The commercial exploitation, reproduction, disclosure, modification, copying or any other commercial use of such content by the user is strictly prohibited.

4.6. The user should be aware that our communication will be exclusively through our official emails. Our team will never contact you through personal emails. Therefore, the user must always be very attentive to who it is communicating with, evaluating carefully if he can be a fraud by being a representative of Mindexwallet; because this evaluation is your responsibility.

Airdrop Pool

5.1. The airdrop pool system is a measure taken by MindexWallet to preserve the value of the currency and, consequently, create a valuation environment. The Mindexcoin that were in MindexWallet were 100% transferred to the airdrop pool system, where only 0.9% per month can be withdrawn.

5.2. The Mindexwallet user has the right to withdraw the value of 0.9% per month. You can withdraw on the 5th, 15th, and 25th of each month the value of 0.3% (the sum totals is the percentage of 0.9% per month). Withdrawals are limited only to such dates, without exceptions; and it is the duty of the user to be aware of this.

5.3. The withdraw service transfers the Mindexcoin from the user's Airdrop pool to the Mindexwallet.

Mindexwallet relies on the understanding and collaboration of all Mindexwallet users, who will be the main beneficiaries of the Airdrop pool's (money distribution, platform disclosure) measures.

Technical Support

6.1. We provide the user with a technical support service to clarify occasional questions about the operation of the wallet. By accepting the terms described here, you agree that you have sufficient knowledge of the use of a computer and/or other mobile devices and the functions that involve them. You should also ensure that you have the proper configuration in your devices, which refers to the use of the virtual wallet and the good functioning of them.

6.2. Communication via the World Wide Web may be subject to interruptions and/or delays and may hinder or even prevent the sending of orders or the receipt of up-to-date information. Mindexwallet is not responsible for any difficulties in accessing our services or for any impediments or delays in processing or transactions in case of problems with the internet connection. Mindexwallet is not responsible for damages suffered by its customers due to the failure of the internet services provided by third parties.

6.3. The use and access to the wallet can be prevented in case of unforeseen or force majeure; for example in the event of cyber attacks or other attacks that may impair the functionality of the platform and endanger users' information.

6.4. Technical support will be available through the website, and Mindexwallet will provide the answers, without the inclusion of in-person service.

Complementary Terms

7.1. All the terms understand the agreement and supersede prior and current knowledge between the parties with respect to the services offered.

7.2. In case of any conflict between these terms and any other agreement you may have with Mindexwallet, the terms of this agreement shall prevail only if they are identified in detail and disclosed as superseded by the other agreement.

7.3. We have the right to make any kind of alteration or modification of these terms when necessary, according to our specific criteria. These changes will always be informed to users via email, through a notification on the homepage of the site and/or by the publication of altered terms, via Mindexwallet's mobile sites and app; while also maintaining the date of the "Last Update" portion of these terms on the website.

7.4. The lack of efficiency or invalidity of any of these terms will not interfere with the validity or effectiveness of any other such terms, which in this case will continue to remain in full force and effect. The total or partial annulment of any item of these terms will not affect the fulfillment of the obligation contained in the other items herein present.

